**We have limited staff hours. If you choose to leave a message, we will return your call as soon as we are able. Thank you for your patience!**

**Curbside Pickup Service**

At this time, there are no delivery services from other SCLS libraries. *Only items that are available at the* ***Nekoosa Library*** *should be placed on hold to be picked up.*

Hours for curbside pickup: Monday through Friday, 10 a.m. to 4 p.m.

Follow three easy steps to pick up materials outside of the library:

**Step One: Place Your Items on Hold**

* Use our website, [www.nekoosalibrary.com](http://www.nekoosalibrary.com) to search Linkcat for items currently available at Charles & JoAnn Lester Library—Nekoosa. Be sure your pickup location is set to Nekoosa.
* Or, call us at 715-886-7879 and we will place holds for you.
* You will be notified via email, text, or phone when your hold is ready.

**Step Two: Call and Tell Us You’re Ready for Pickup**

* After you receive notification, call us at 715-886-7879 when you are ready to pick up your holds.
* Staff will pull your items, check them out, and place them on a cart outside of the front doors. There will be a hold slip on your items with the first three initials of your last name.

**Step Three: Pick Up Your Items**

* Your items will be on a cart in front of the library at the designated time.
* Items will be labeled with your hold slip.

Weather WILL play a factor as to whether we can offer curbside pickup. If it is raining or other inclement weather, we will need to suspend this service.

Do NOT leave returns on rolling cart. Please return items in our drop box.

If you need further assistance, limited library staff are here to help. Feel free to call or leave a message. We will return your call as soon as possible.